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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Aleksander Szlam)
Serial No. 09/885,717) Art Unit: 2152
Filed: June 20, 2001) Examiner: Unassigned
For: Dynamic Help Option for Internet)
Customers)

RECEIVED

JAN 27 2004

POWER OF ATTORNEY

Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The undersigned assignee hereby REVOKES any and all powers of attorney previously given in the above-identified application; and

The undersigned assignee hereby APPOINTS practitioners at Customer Number 23370:

Direct telephone calls at 404-815-6500, to Brenda O. Holmes.

Assignee: CIM, Ltd.

Date: 1-12-04

By:

George Landgrebe
Signature

Name: George Landgrebe

CEO

Title (please print):